

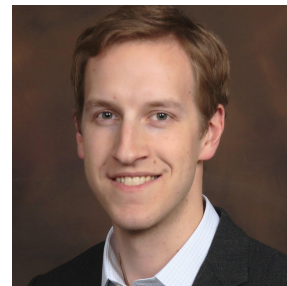


# ECG

# BroadWorks Briefing

The Unofficial BroadWorks Webinar  
December 2020

*Jon Chleboun, Mark Lindsey, and Brian Tate*

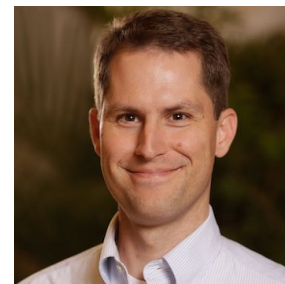
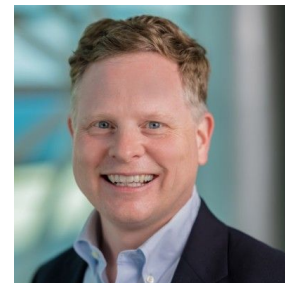
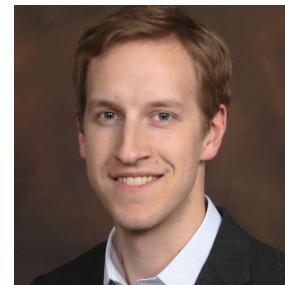




# Top News

The Unofficial BroadWorks Webinar  
December 2020

*Jon Chleboun, Mark Lindsey, and Brian Tate*





*Briefing*

# Directions: Where Cisco seems Headed with BroadWorks



The Unofficial BroadWorks Webinar  
December 2020

*Mark Lindsey, SMTS & VP, ECG*



*Briefing*

# Automation: BroadWorks System Management Is Evolving

The Unofficial BroadWorks Webinar  
December 2020

*Brian Tate, SMTS & VP, ECG*





*Briefing*

# One App To Rule Them All: Connecting BroadWorks To Webex

The Unofficial BroadWorks Webinar  
December 2020

*Jon Chleboun, SMTS, ECG*





# ECG

# BroadWorks Briefing

The Unofficial BroadWorks Webinar  
December 2020





# Panelists Today

**Jon  
Chleboun**

ECG SMTS  
MA, BS Telecom  
10 Years in  
Telecom /  
BroadWorks

**Mark  
Lindsey**

ECG SMTS  
MS Comp Sci  
25 Years in  
Telecom / 18  
BroadWorks

**Brian  
Tate**

ECG SMTS  
BS EE  
20+ Years in  
Telecom / 10+  
BroadWorks



# Attendees get a free coffee mug from ECG!

Look for an email from ECG to order

## When Alice Called Bob

*Remember the INVITE that started it all...*





# Attendees get a free coffee mug from ECG!

Look for an email from ECG to order

## SIP Anomalies Quiz - Can you find all irregularities? ("The Hiring Quiz")

*20 anomalies in SIP headers, SDP, and fields that are technically correct but **LIKELY** to cause a problem.*



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Look for an email from ECG to order

## **SIP Whisperer**

*For the person who gets excited about every new SIP header.*



# Attendees get a free coffee mug from ECG!

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## Alexander Graham Bell's Robocaller



# ECG Makes The Network Work.

**RFI, RFP**  
*Selecting software*

**Configure software**  
*Integration & remediation*

**Acceptance Testing**  
*Compliance Certification*

**Training & Operations**  
*Voice & Data Networks*

**Recommended BroadWorks in 2002 - dozens of systems**

**Completed one of the first TDM/SS7 Integrations with BroadWorks**



windstream®



**AT&T**





# Content

## 1. Top News

## 2. Detailed Briefings

*Directions, Automation, Webex*

## 3. Your Questions





# Top News

**Still  
Trending**

**System  
Management**

**Call Center**

**Device  
Management**

**Cisco  
Integration**

**Compliance**

**No-Show at  
the Show**





# Directions

*Where Cisco seems  
headed with  
BroadWorks*

**Mark Lindsey**





# Automation

*BroadWorks system  
management is  
evolving.*

**Brian Tate**







# One App To Rule Them All

## *Connecting BroadWorks to Webex*

**Jon Chleboun**



# Continue the Conversation

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